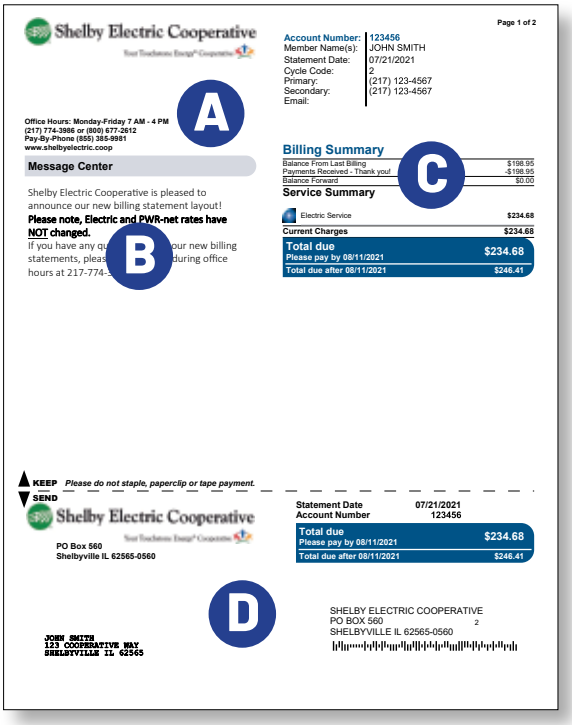
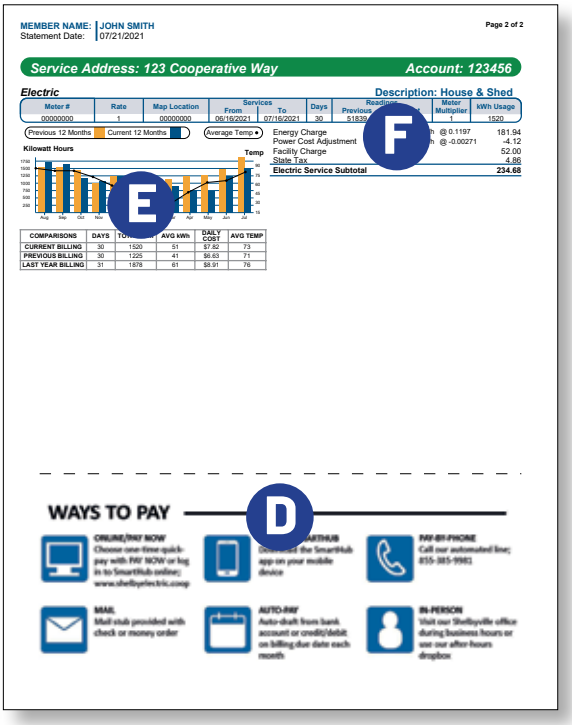
How to Read Your Billing Statement

Front side of bill



Back side of bill



A - Contact Us Look here for ways to contact our office or make a payment.

B - Message Center Important messages about your account and payments will be listed here. This is also where you can learn about news and events for co-op members.

C - Billing Summary Here you will find your recent payments, current and total charges due, and your due date.

D - Payment Stub If you are mailing your payment, tear off and include the payment stub with your check or money order. Turn the stub over for all your payment options; there are NO FEES to pay using any of these options!

E - Energy Use Graph and Comparison Chart Compare your current energy use to previous months and last year with this 24-month graph. Knowing the length of your billing period and average temperature during that time can help you understand changes in the amount of electricity you use.

F - Billing Details For each of your accounts, the top bar displays details such as the meter number, rate schedule, service dates, meter readings, and total usage. Below this bar, charges are detailed and calculated.

Please call 217-774-3986 if you have questions about your bill.